# **Privacy Policy**

Fotowatio Renewable Ventures, B.V. ("**FRV**") is committed to respecting your privacy and to complying with the Australian Privacy Principles ("**APPs**"), which are contained in the federal Privacy Act 1988 ("**Privacy Act**").

This Privacy Policy, together with the terms of use **[INSERT AS LINK TO WEBSITE TERMS**] OF USE1 the FRV Australian for project websites at the domains <www.claresolarfarm.com.au> and <www.moreesolarfarm.com.au> (together, the "FRV Website"), sets out the basis on which any personal information collected from you, or which you provide, via the FRV Website will be collected, used, processed, disclosed, stored and otherwise handled by FRV in accordance with the APPs. Your personal information includes information or an opinion (whether true or not) that identifies you, or that can reasonably identify you. Please read this Privacy Policy carefully to understand the views and practices regarding your personal information and how it will be treated.

By visiting the FRV Website you accept and consent to the practices described in this Privacy Policy.

This Privacy Policy may be amended from time to time and the new version posted on this webpage with an updated date displayed. You should check this webpage from time to time to see if there have been any changes as they will apply to you. You confirm that you accept any changes to this Privacy Policy by continuing to provide information, including by usage of the FRV Website.

## Who collects your information via the FRV Website?

The FRV Website is owned and operated by:

- FRV, a limited company registered in Prins Bernhardplein 200, 1097 JB Amsterdam with registration number 54686083;
- Fotowatio Renewable Ventures Servicios España S.L.U., a limited company owned by FRV registered in Registro Mercantil de Madrid, Hoja M-521953, Folio 149, Tomo 28.986, Inscripción 1 with registration number B-86238433 and domiciled in C/ Velázquez 105, 2ª Planta, 28006 Madrid, Spain; and
- FRV Services Australia Pty Ltd, a proprietary limited company owned by FRV and registered in Australia,

(together, the "Companies").

Any information collected via the FRV Website is collected and processed by the Companies. For the purpose of the Spanish Data Protection Act (Act 15/1999, of December 13 and the Data Protection Act 1998 (the "**European** Acts"), the data controllers are both Companies. For the purpose of the Australian Privacy Act and the collection of your personal information in Australia, the Companies are APP entities and are bound by the APPs.

## Information collected about you

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The Companies may collect and process the following information about you:

 Information you provide via the FRV Website. You may provide personal information about yourself by filling in the enquiry form on the FRV Website, by corresponding with the Companies by the contact e-mail address made available on the FRV Website, when you register to receive the FRV newsletter indicated on the FRV Website, by subscribing to the FRV informational post indicated on the FRV Website, participating in other social media activities on the FRV Website made available via the FRV Website, participating in any customer surveys and when you report a problem with the FRV Website. The information you provide may include your name, address, e-mail address and contact number.

- Information collected about you via the FRV Website. With regard to each of your visits to the FRV Website, the following information may be automatically collected:
  - technical information, including the internet protocol (IP) address used to connect your computer to the internet, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform; and
  - information about your visit, including the full Uniform Resource Locators (URL) clickstream to, through and from the FRV Website (including date and time); pages you viewed; page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page and any phone number used to call any Companies' contact number.
- Information received from other sources. The Companies may receive information about you if you use any other websites operated by the Companies and/or their affiliate, Abdul Latif Jameel or any service provided by the Companies or Abdul Latif Jameel. The Companies work closely with third parties (including, for example, business partners, sub-contractors in technical, payment and delivery services, advertising networks, analytics providers, search information providers, credit reference agencies, customer survey providers) and may receive information about you from them.

## Cookies

The FRV Website uses cookies to distinguish you from other users of the FRV Website. This helps provide you with a good experience when you browse the FRV Website and also allows improvements to be made to the FRV Website. For detailed information on the cookies used and the purposes for which they are used, please refer to the FRV Website's Cookie policy [PLEASE INSERT AS LINK].

### Uses made of the information

Information held about you may be used in the following ways:

- Information you provide via the FRV Website. This information may be used:
  - for internal record keeping and administration;
  - to provide you with the information and services you request via the FRV Website (including without limitation news items, information and updates about the Companies);
  - to be shared with members of the Companies or Abdul Latif Jameel for the purposes indicated in the section called, "**Uses made of the information**";
  - to provide you with information about FRV goods, products and services similar to those you may have already expressed an interest in or enquired about, including newsletters;
  - to provide you with information about goods or services or events which may interest you when you choose to do so;
  - to perform and analyse the results of customer surveys and feedback about the Companies, including being combined with information gathered from other survey participants;

- when you choose to do so, to allow you to be contacted by third parties who carry out customer surveys and feedback about FRV;
- to notify you about changes to the FRV Website's service;
- to address any enquires you may have raised via the FRV Website; and/or
- to ensure content from the FRV Website is presented in the most effective manner for you and for your computer.
- Use of the information the FRV Website or the Companies may collect about you. This information may be used:
  - to administer the FRV Website and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
  - to improve the FRV Website to ensure content is presented in the most effective manner for you and for your computer;
  - to allow you to participate in interactive features of the FRV Website, when you choose to do so;
  - as part of efforts to keep the FRV Website safe and secure;
  - to measure or understand the effectiveness of promotional and marketing activities, and to deliver relevant promotional and marketing activities to you; and/or
  - to make suggestions and recommendations to you and other users of the FRV Website about goods or services which may interest you or them.

### **Disclosure of your information**

Your personal information will not be sold, distributed or leased to third parties to use for their own purposes unless you give your permission or there is a legal requirement to do so.

However, you agree and consent that:

- your personal information may be shared with other FRV group members or Abdul Latif Jameel for the purposes indicated in section "Uses made of the information". In particular, if you submit an enquiry using the enquiry form available on the FRV Website, your enquiry and any personal information you provide in the form will be sent to the relevant FRV company or Abdul Latif Jameel (based on the enquiry criteria you select). Your personal information may then be processed by such FRV or Abdul Latif Jameel businesses as part of its enquiry / customer database; and
- your personal information may be shared with other companies and organisations and legal and regulatory bodies if the Companies or Abdul Latif Jameel and/or any of its businesses are under a duty to so disclose or share your personal information in order to comply with any legal obligation; in order to enforce or apply the FRV Website's terms of use [INSERT AS LINK TO TERMS OF USE] and other agreements; or to protect the rights, property, or safety of the Companies or Abdul Latif Jameel, their customers, or relevant others. This includes without limitation exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

### Where your personal information is stored (including storage overseas)

The FRV Website will be hosted, and initially managed and operated from, Australia. The information collected from you via the FRV Website will be initially stored on servers currently

located in Australia. Once collected, the information may be transferred to, and stored at, a destination outside Australia, such as Spain where FRV has additional servers for storing information. Your information may also be processed by staff operating outside Australia, who work for FRV or Abdul Latif Jameel or for one of their third party suppliers. By providing your personal information to the FRV Website, you agree to this overseas transfer, storage or processing of your personal information.

The Companies will take all steps reasonably necessary to ensure your information is treated securely, to prevent unauthorised access or disclosure and is otherwise handled in accordance with this Privacy Policy and the APPs, including where your personal information is transferred overseas as contemplated above.

Information submitted via the FRV Website is normally unprotected until it reaches the Company. Users are requested not to send confidential details or credit card numbers, for example, by email or the enquiry form. Once your information is received, strict procedures and security features will be used to try to prevent unauthorised access.

### For how long is your personal information kept?

The time period for which your information is kept varies according to what your information is used for. In some cases there are legal or regulatory requirements to keep data for a minimum period. Unless there is a specific legal requirement to keep the information, it will be retained for no longer than is necessary for the purposes for which the data was collected or for which it is to be further processed.

At any time you can ask for your stored information to be deleted from the Companies' database using the contact details below. However, some of your information may be retained in some circumstances and in accordance with the applicable legislation, such as to resolve disputes, troubleshoot problems, enforce terms and conditions or as required by regulators.

## Use of your information for marketing and your rights

You have the right to ask for your personal information not to be used, processed or disclosed for marketing purposes. You will be informed (before collecting your information) if your information is intended to be used for such purposes or to be disclosed to any third party for such purposes. You can exercise your right to prevent such use of your information by checking certain boxes on the enquiry form used to collect your information. You can also exercise the right at any time by contacting the Companies at infoaustralia@frv.com.

When you fill in a form on the FRV Website (for example, the enquiry form), you must use any check boxes to indicate your preferences regarding use of your information and/or do not provide the relevant information. If you do not want your information to be used in this way, or for your details to be passed on to third parties for marketing purposes, please ensure you indicate this using the relevant box. However, please note if you do not provide all or correct information requested, it may not possible to provide you with the relevant information and/or services.

You may also opt out of receiving marketing communications from FRV at any time by following the 'unsubscribe' in any emails you receive, or otherwise by contacting us using the contact details set out below.

The FRV Website may contain links to and from the websites of other businesses of FRV or Abdul Latif Jameel, partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note these websites have their own privacy policies and the Companies do not accept any responsibility or liability for these websites or policies. Please check these policies before you submit any personal data to these websites.

# Access to and correction of your information

The Privacy Act give you the right to access information held about you. Under the Privacy Act, you have the right to:

- seek access to your personal information held by FRV;
- ask us to update or correct your personal information when it is inaccurate, incomplete or out of data; and
- opt out of receiving direct marketing communications from us.

If you wish to access the personal information FRV holds about you, please set out your request via email using the contact details set out at the end of this Privacy Policy.

## Children's privacy

The Companies do not knowingly collect the information of, or make contact with, children, including to participate in customer research activities. If you are aged 16 or under, please get your parent/guardian's permission before you provide any personal information via the FRV Website. Users aged 16 or under without such consent are not allowed to provide us with personal information.

# Changes to this Privacy Policy

Any changes made to this Privacy Policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes to the FRV Website's Privacy Policy.

## How to contact FRV

Questions, comments and requests regarding this Privacy Policy and/or FRV's handling of your personal information are welcomed and should be made to:

Email: infoaustralia@frv.com. OR Phone: 02 8257 4700 OR Mail: Level 7 39 Martin Place Sydney NSW 2000

Date of policy: 12 October 2017

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